



Public Rules and Code of Conduct – Rocky Regional Recreation Centre

The Town of Rocky Mountain House is committed to creating a safe and comfortable environment for all those who use our facilities. Guests, athletes, players and fans can expect an environment in which they will be treated in a consistent, professional and courteous manner by staff and others using the centre. Below is an outline of our rules and code of conduct.

Public Code of Conduct

- Threatening or abusive behaviour will not be tolerated and will result in exclusion from the facility.
- Fans are entitled to enjoy the sporting experience free from disruptive or inconsiderate behaviors or unruly actions.
- Fans may not interfere with the event and/or athletes in any manner.
- Fans shall refrain from using abusive language or obscene gestures.
- Fans may not engage in fighting, throwing objects or other behavior deemed detrimental to the experience of other guests and those who engage in any of these actions will be asked to leave the centre.
- Fans are encouraged to report inappropriate behavior to staff.
- Fans shall comply with requests from staff regarding operational and emergency procedures.

General Rules

- Disorderly conduct, inappropriate behavior, abuse of the centre, equipment, or staff and/or disregard for rules may result in immediate dismissal from the centre.
- No bikes, skateboards, rollerblades, scooters or heeies are permitted in the building.
- Children/Youth under the age of 10 must be accompanied by a guardian.
- Pets are not permitted in the centre, with the exception of service animals.
- Elevator use is only for those who require assistance.
- Smoking, vaping, consumption of cannabis is not permitted within the facility or within 5 metres of any entrance doors.
- Alcohol consumption is only allowed in the lounge or designated fan areas during Rams Games. Alcohol in non-designated areas (changerooms) will result in changeroom bans or discontinued ice times.

Public Skate Rules

- CSA approved helmets with working chin strap required for anyone under the age of 18.
- Skates or ice cleats must be worn by all participants on the ice surface.
- Only CSA approved Skating Assists devices are permitted.
- No strollers allowed. Sleds may be permitted, but children in sleds must be wearing helmets and sleds must be used on ice appropriately.
- No skaters permitted on ice until Zamboni has exited the ice and gates are closed.

- No sticks or pucks are permitted.
- Skate Guards must be worn on skates in the main lobby or any surface without skate tile.

Shinny Rules

- CSA approved hockey helmets with working chin strap required for all players, 18 and under require full face mask.
- Slapshots and body checks are not permitted.
- Skate Guards must be worn on skates in the main lobby or any surface without skate tile.
- Players must be 12 years of age or older.

School Groups Rules

- CSA approved helmets with working chin strap required for anyone under the age of 18.
- Elementary Schools are required to provide supervision at a ratio of 8 to 1.
- Student supervisor / teacher if on ice must have skates or cleats on.
- Skates or cleats must be worn by all participants on the ice surface.
- Only CSA approved Skating Assists devices are permitted.
- No strollers or sleds are permitted.
- Skate Guards must be worn on skates in the main lobby or any surface without skate tile.
- No access to score clock or music system.

Private Ice Rentals and Community Groups

(Including Minor Hockey, Rec Hockey, Speed Skating & Figure Skating Clubs)

- Skates or ice cleats must be worn by all participants on the ice surface. This includes instructors, coaches and parents.
- Skate Guards must be worn on skates in the main lobby or any surface without skate tile.
- Coaches are responsible to ensure change rooms are left in an acceptable condition free of damage, excessive garbage, spit, etc. (additional cleaning fees will apply)
- Teams are expected to vacate their dressing rooms 30 minutes after the conclusion of their rental time.
- Change rooms are available 1 Hour prior to the time ice is booked.
- Do not enter ice surface until staff are off the ice and gates are closed.

Drop-in Sports

- No slam dunking during basketball, nets will not be lowered.
- CSA approved helmets with face mask required for players 18 and under for Ball Hockey & Lacrosse.
- Children 10 & under need a parent/guardian in the building.